

MINISTRY OF LABOUR AND INDUSTRIAL RELATIONS

COMMUNIQUE

ONLINE APPLICATION FOR CERTIFICATE OF EXEMPTION

The public, and in particular employers, Ministries, departments and organisations employing non-citizens on a Certificate of Exemption are hereby informed that in an endeavour to enhance service delivery, a module for Certificate of Exemption has now been implemented on the National Electronic Licensing System (NELS). Applications for Certificate of Exemption may now be submitted online through the NELS.

2. Upon approval of the application, Certificate of Exemption bearing a QR code will be issued electronically to the applicant.
3. The Ministry of Labour and Industrial Relations will, therefore, as from 15 July 2026, consider only applications made through the NELS.
4. The Ministry and EDB are finalizing the module for the renewal of Certificate of Exemption on the NELS and once this is finalized, a further communication will be issued.
5. Applicants are further informed that applications for Residence Permit should be submitted manually at the Passport and Immigration Office until further notice.

Tel: 86 003

09 July 2026